

## Example of Gender Questions Integrated into a Health Program/Service Study

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Additional information about the full set of tools and survey methodology for the QoC can be found here:  
<http://www.mchip.net/node/1510>

**Health Area:** Reproductive Health/Family Planning

**Tool Objectives (What is this tool designed to help you do?):** The Maternal and Child Survival Program (MCSP) is the United States Agency for International Development's Bureau for Global Health flagship maternal, neonatal and child health program. A series of MCSP health facility surveys on quality of care (QoC) focus on the frequency and quality of interventions that address the direct causes of maternal and newborn deaths, and act as key sources of information for policymakers and other stakeholders in country. The QoC survey includes direct observation of care using structured, standardized clinical observation checklists, and surveys are being conducted in multiple countries. QoC in health facilities assesses the available physical infrastructure, supplies, management, and human resources with the knowledge, skills and capacity to deal with pregnancy and childbirth. Research shows that it is necessary to go beyond maximizing coverage of essential interventions to accelerate reductions in maternal and perinatal mortality and severe morbidity. Moreover, there is a complex interplay of experiences of mistreatment and lack of support that impact women's childbirth experiences and outcomes.

The QoC objectives include:

1. Provide baseline estimates on compliance with globally accepted standards for clinical practice in ANC and L&D
2. Provide qualitative information on the quality of management of PE/E, PPH and newborns with asphyxia.
3. Assess three sets of factors related to quality of care:
  - a. Health provider knowledge of evidence-based practices
  - b. Facility readiness to provide care with respect to infrastructure, supplies and medications
  - c. The national policy environment
4. Develop indicators and data collection tools for use in multiple countries.

**Targeted Users:** Evaluation teams can use this tool to conduct an assessment of RMNCAH facilities.

**How to apply the tool?** This tool can be used to evaluate the quality of care of an RMNCAH institution from a gender perspective and identify resources and a plan of action to better integrate gender in the institution.

**Gender Questions have been integrated into the following tools:**

### Initial Policy & Landscape Analysis

- Does the national policy specifically encourage providers to invite women's partners to family planning visits, ANC visits, or HIV counseling and testing visits?
- Is there an indicator for the number of people receiving post gender-based violence care?

## Tool A: Health Worker Line Listing

- Added column to ask the sex of providers

A218: Is there a national policy on gender equality for the health sector? (IF YES, ASK FOR A PHOTOCOPY OF THE POLICY ON GENDER EQUALITY)
A218a: In what document(s) is the national level policy on gender equality in the health sector contained?
A218b: What is the date of the document in which national policy on gender equality in the health sector is cited? (ENTER 0'S IF DATE NOT WRITTEN ON REPORT)
A219: Are there national guidelines for the health sector response to gender-based violence (GBV)? (IF YES, ASK FOR A PHOTOCOPY OF THE GUIDELINES ON GBV)
A219a: In what document(s) are the national guidelines for the health sector response to GBV contained?
A219b: What is the date of the document in which national guidelines for the health sector response to GBV is cited? (ENTER 0'S IF DATE NOT WRITTEN ON REPORT)
A217b: Are all relevant indicators disaggregated by sex?
A300: Are the following interventions or skill sets currently included in the pre-service curriculum for midwives at publically-sponsored schools: added: A300n: Gender and human rights A300o: Gender-based violence care

## Tool B: Facility Inventory

B204: Are women allowed to bring their male partner or companion into the delivery room?
B500a: Are family planning counseling services available to men?
B500b: Do providers encourage women to invite their male partners to participate in family planning counseling visits?
B500c: Information, education and communication (IEC) materials on family planning B500d: IEC materials on family planning geared specifically towards men
B601a: Are data disaggregated by sex?

## Tool C: ANC Observation

C201: Did the health worker explain the procedure to the client and her companion (if present)?
C302: Did the health worker perform, inquire about, or refer for an HIV test? C302a: Did the health worker invite the husband/partner for an HIV test (if present) or encourage the woman to invite her husband/partner for an HIV test (if not present)?
C415: If the client disclosed experiencing violence or showed signs of abuse, did the health worker provide information or referrals to GBV services?
C402: Did the health worker counsel the client in any of the following ways about birth preparation: C302d: Ask the client who will be the decision-maker regarding her care and where she will give birth C303d1: If she is not the decision-maker, does the health worker ask her to come for another visit with the person who will decide whether to give birth in a facility?
Prompt at end of Tool C for a qualitative comment: Did you see the provider do any of the following practices? (SELECT ALL THAT APPLY) <ul style="list-style-type: none"><li>• Shout, insult or threaten the woman at any time</li><li>• Slap, hit or pinch the woman at any time</li></ul>

**Tool F (Health Worker Interview & Knowledge Test)**

<p>F113: In the past 3 years, did you receive any training on the following topics (<i>read each answer aloud</i>):                  F113r: Gender and human rights                  F113s: Gender-based violence</p>	
<p>F114: Were there any trainings that you wanted to attend but were not able to?                  F114a: If not, why not?</p>	<p>Not selected for training                  No time                  Too far away                  Family or other obligations                  Could not afford to attend                  Don't know                  No response/refused</p>
<p>F123: Do you receive equal treatment and opportunities as your colleagues of your opposite sex in terms of:</p>	<p>Professional advancement and promotion                  Training                  Preferred geographic posts                  Time off/leave                  Work hours/scheduling                  Don't know                  No response/refused</p>
<p>F407: Have you or any of your co-workers experienced any of the following by a colleague or supervisor:                  (READ THE ANSWER CHOICES ALOUD, ONE BY ONE)</p>	<p>Push you, shake, or throw something at you                  Slap or try to choke you                  Twist your arm or pull your hair                  Punch you with a fist or with something that could hurt you                  Kick you, drag you, or beat you up                  Threaten or attack you with a knife, gun or other weapon                  Physically force you to have sexual intercourse when you did not want to                  Physically force you to perform any other sexual acts you did not want to                  Force you with threats or in any other way to perform sexual acts you did not want to?                  No response/refused to answer</p>

*FOR THE FOLLOWING QUESTIONS, READ THE QUESTION AND ANSWER CHOICES ALOUD. NOW I AM GOING TO ASK YOU SOME QUESTIONS ABOUT YOUR KNOWLEDGE AND BELIEFS AROUND ACCESS TO CARE.*

<b>SECTION 5: PROVIDER ATTITUDES</b>	
<b>Question</b>	
<p>F414: Both male and female clients should deserve to receive services without being yelled at, harassed, hit or abused in any way</p>	<p><b>CODE</b></p> <p>Strongly disagree 1                  Disagree 2                  Neutral 3                  Agree 4                  Strongly Agree 5                  Don't know 98                  No response/refused 99</p>

<p>F409: A woman who comes into the health clinic without a companion should be treated equally as one who comes with a companion</p>	<p>CODE</p>
<p>F410: It is appropriate/important for a man to participate in maternal, newborn and child health services and FP counseling</p>	<p>CODE</p>
<p>F413: Male and female children that are receiving services should be provided the same attention and care.</p>	<p>CODE</p>
<p>F412: A woman who has not had a boy child should not be encouraged to use family planning.</p>	<p>CODE</p>
<p>F411: A woman should not choose a family planning method until she consults with her partner.</p>	<p>CODE</p>
<p>F415: Unmarried clients should not use family planning services</p>	<p>CODE</p>

Tool J (Child caretaker exit interview)

J1102: Who decided that you should take your child to the facility?	You Your husband/wife You and your husband/wife together Other
J1116: Did the health worker ask you if you had any concerns about your own health?	